



Superior Energy Company

## Natural Gas Pipeline Safety Awareness Notice

### Natural Gas Emergency Phone Number

**888-468-2828**

#### Planning on doing any digging?

SEC will mark the location of its lines when you contact “**MISS DIG**” at 800 482 7171 or 811.

Superior Energy Company (SEC) is required by Pipeline Safety Regulations to notify you in writing regarding information about Superior Energy Company’s Pipeline Damage Prevention program and the underground natural gas piping that is black or yellow in color and made up of polyethylene (composite plastics) that delivers natural gas to homes, businesses and other buildings throughout the area.

Before digging on or near your property including doing even routine jobs such as planting shrubs or trees, replacing a mailbox post or installing a fence or deck, notify the **Miss Dig system at 800 482-7171 or 811** and SEC will mark the area to be excavated (within 72 hours) with yellow flags and or yellow paint to show you the approximate location of our buried gas lines.

#### -PIPELINE MARKERS-

Fiberglass pipeline markers approximately 4 to 5 feet in height and approximately 4 inches wide are located in many but not all areas where a natural gas main exists warning of the existence of buried natural gas pipeline facilities with a phone number to call in case of an emergency. SEC’s emergency telephone number is **(888)468-2828**.

Natural Gas Pipeline markers are typically located at road crossings, railroads, waterway crossings and at regular intervals in less developed areas. They are yellow signs that identify the Operator of the pipeline, type of pipeline, and emergency phone number. The markers indicate the gas line’s approximate location but not its exact location, its depth or the direction it follows.

Pipeline markers may not be present in some areas. In all instances notify **Miss Dig at 800-482-7171 or 811** at least three days prior to excavating in any area where a gas line may be present. Miss Dig will then contact the companies who have buried facilities in the area **at no charge to the caller**.

SEC personnel will then mark the specific location of our gas lines by placing yellow paint, yellow flags or both so that the lines can be located with hand digging methods prior to using power equipment. If there ever is any doubt regarding the location of a gas line please call SEC at **(888) 468-2828** and we will dispatch personnel at no cost to assist you in locating our lines. If you have any questions or would like any further information please call **(231) 362-2520**.

If contact with a buried gas line is made and you have any reason to suspect it has been damaged please contact us immediately at **(888) 468-2828**.

#### -NATURAL GAS FACTS -

- o Natural gas is composed mostly of methane, is lighter than air, and will dissipate upward when it is exposed to the open air.
- o Superior’s natural gas is distributed through a buried pipeline distribution system under pressures up to 100 psi.
- o Natural gas is highly combustible when it is mixed with air.
- o The natural gas distributed through SEC’s pipeline system has an odor similar to rotten eggs.
- o A potential by product of burning Natural gas is carbon monoxide therefore it is necessary to properly vent gas appliances.

Since natural gas can be highly combustible when mixed with air it is critically important that a suspected natural gas leak or other potential emergency be reported to Superior Energy Company immediately at **(888) 468-2828**. A service person or crew will be dispatched immediately to investigate all suspected leaks and or natural gas emergencies at no cost.

#### -GAS LEAKS-

**If a natural gas leak is suspected follow the steps below:**

- Vacate the premises or area immediately where a natural gas leak is suspected.
- **Don’t turn on or off any electrical switches** including the phone as sparks may ignite the gas leak.
- Do not attempt to locate the leak yourself - call our toll free number from a remote location immediately at **(888) 468-2828**.
- **Do not** attempt to shut off or turn on any appliances or start any vehicles parked in the area.
- If a fire exists contact the local fire control authorities also by calling 911 from a remote location.
- **DO NOT ATTEMPT TO PUT OUT THE FIRE** – burning gas will not explode.
- Do not re-enter the building or return to the area until SEC personnel informs you it is safe to do so. **Early recognition of a gas odor and proper response can prevent a natural gas emergency**

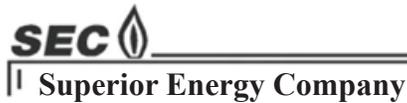
#### -NATURAL GAS HAZARDS –

Fire, Explosion, and or Asphyxiation (natural gas displaces oxygen in unventilated places) can be caused by; rupturing, nicking or puncturing a gas line, uncontrolled escaping gas, under or overpressure in the gas system, equipment failure, human error, natural disasters such as floods, tornadoes and earthquakes, heavy ice on meters and regulators, fire or explosion near or involving a pipeline facility, collapsed buildings that break or damage gas pipelines, water line breaks that stress roadways and pavement thereby weakening gas pipelines, and civil disturbances such as riots. **Please report ice build-up on or above meters.**

Report any suspicious activities on or near SEC pipelines to SEC at **(888) 468-2828 or (231) 362-2520**.

**Reporting suspicious activities is a proactive way to prevent damage to the pipeline system.**

**For more information please visit [Secnaturalgas.com](http://Secnaturalgas.com)  
or call Superior Energy Company @ at **(888) 468-2828 or (231) 362-2520**.**



TOLL FREE EMERGENCY PHONE  
**#888-468-2828**  
**DAMAGE PREVENTION PROGRAM NOTICE**

The purpose of this notification is to inform you about our Damage Prevention Program and the methods to avoid conflict with our buried natural gas mains and services located throughout the Manistee county area. These buried lines supply natural gas service to most of the homes, businesses, government buildings (including schools) and churches in the area.

*The main lines range in size from 6" down to 1 ¼" in diameter and generally run parallel to roads. Individual service lines range in size from 2" down to ½" in diameter and run from the road up to the building.*

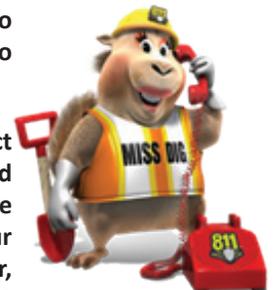
**Signs of a Natural Gas Release:**

- Dirt blowing in the air
- Mud or water bubbling up
- Frozen area on ground
- Dead Vegetation
- A hissing sound
- Rotten egg smell

**Partial list of potential ignition**

- Static Electricity
- Metal to Metal Contact
- Pilot Lights
- Matches/smoking
- Sparks from telephones
- Electric Switches
- Electric Motors
- Overhead wires
- Garage Door Openers
- Firearms
- Photography Equipment
- Remote vehicle starters or door locks
- Starters on vehicles
- Communications devices
- Engines

1. Contact us to obtain specific information about our Damage Prevention & Safety Awareness Program. Our phone # is **(231) 362-2520**.
2. **Planning on digging? Remember to Notify Miss Dig 72 hours prior to digging at 811 or 1-800-482-7171**
3. **If you have any reason to suspect that our lines have been damaged in any way or if any inappropriate contact has been made with our pipeline facilities whatsoever, immediately call us at 231-362-2520 or (888) 468-2828 and SEC personnel will be dispatched to inspect the line to insure that it has not been damaged.**
4. Pipeline markers may be present indicating the presence of a natural gas line. These markers are typically round or flat, fiberglass or plastic yellow posts approximately four to five feet high and approx. four inches wide. These markers do not show the location of the lines. Their purpose is to indicate that the lines are in the general area.



**If a leak occurs you should:**

- **Evacuate the area**
- **Eliminate ignition sources**
- **Keep others away from area**
- **Call SEC at 888-468-2828**
- **Make any and all calls from a safe area**
- **If the event involves fire contact 911**

**Do not attempt to extinguish a natural gas fire as unburned natural gas can accumulate & cause an explosion.**