SEC

SUPERIOR ENERGY COMPANY, LLC.

Public Awareness Safety Notice for Emergency Responders & Public Officials

SEC provides natural gas to many businesses & homes in the area. Being prepared in an emergency situation is crucial.

Superior Energy Company wants you to be informed of our continuing efforts to keep the community safe, and how important your role is in an emergency situation.

Recognizing the signs of a natural gas leak, responding appropriately in a natural gas emergency, and safe excavation practices ensure the safety of the public, your family & neighbors.

Natural Gas Hazards

Fire, Explosion, and or Asphyxiation (natural gas displaces oxygen in unventilated places) can be caused by; rupturing, nicking or puncturing a gas line, uncontrolled escaping gas, under or overpressure in the gas system, equipment failure, human error, natural disasters such as floods, tornadoes and earthquakes, heavy ice on meters and regulators, fire or explosion near or involving a pipeline facility, collapsed buildings that break or damage gas pipelines, water line breaks that stress roadways and pavement thereby weakening gas pipelines, and civil disturbances such as riots.

Pipeline Markers indicate the presence of a natural gas pipeline. These markers are typically round or flat, fiberglass or plastic yellow posts approximately 4-5 ft. high and about 4" wide. Pipeline markers indicate pipeline operator, type of pipeline, & emergency contact for the operator. Markers show that lines are in the general area, but not the exact location. *Always call MISSDIG prior to digging.* Pipeline markers are generally located at road crossings, railroads, waterway crossings, and at regular intervals in less developed areas.

Since natural gas can be highly combustible when mixed with air it is critically important that a suspected natural gas leak or other potential emergency be reported to Superior Energy Company immediately at (888) 468-2828. A service person or crew will be dispatched immediately to investigate all suspected leaks and or natural gas emergencies

TOLL FREE
EMERGENCY PHONE
#888-468-2828

Signs of a Natural Gas Release

- **Dirt blowing in the air**
- **Mud or water bubbling up**
- **Frozen area on ground**
- **Dead Vegetation**
- **A hissing sound**
- **Rotten egg smell**

Possible ignition sources

- **Static Electricity**
- **Metal to Metal Contact**
- **Pilot Lights**
- **Matches/smoking**
- **Sparks from telephones**
- **Electric Switches**
- **Electric Motors**
- **Overhead wires**
- **Garage Door Openers**
- **Firearms**
- **Photography Equipment**
- **Remote vehicle starters or door locks**
- **Starters on vehicles**
- **Communications devices**
- **Engines**

Safe Excavation & Damage Prevention

Contact us to obtain specific information about our damage prevention program. Our phone # is (231) 362-2520.

State law requires anyone who will be performing excavating activities to contact the "**Miss Dig"** statewide utility locating system at **(800) 482-7171 or 811** a *minimum* of 72 hours prior to performing any excavating work. The call is toll free.

Upon receiving notification from the **"Miss Dig"** system that excavation activities are planned, SEC will mark the ground with yellow paint, **yellow flags** or both, showing the approximate location of our buried lines.

The lines should then be carefully "hand exposed" with a shovel to verify their exact location *before* performing any excavation work with power equipment.

If for whatever reason you cannot verify the exact location of the marked pipeline facilities contact us and we will dispatch personnel to assist you. The locating service is free.

Notify **MISSDIG 811 before** excavating, even before routine jobs such as:

- ✓ Planting trees/shrubs
- ✓ Replacing a mailbox
- ✓ Installing a deck or fence

Emergency Preparedness Checklist:

- ✓ Evacuate. Protection of life is the first priority. Get occupants out of and away from the building. Keep people from re-entering the building or area.
- ✓ Call Superior Energy @ 1-888-468-2828 or (231) 362-2520.
- ✓ Shut off the gas supply at the service valve by the gas meter if possible.
- ✓ Leave windows and doors open as you leave the building to ventilate the area. Never spend time in a building full of gas.
- ✓ When escaping gas is burning, make no effort to extinguish the flame with extinguishers or water as unburned natural gas can accumulate & cause an explosion. Quench fire in or prevent ignition of nearby combustible material by using water.
- ✓ Clear a safe area, barricade and stand by until gas utility personnel have brought the gas flow under control.
- ✓ Use spark-proof flashlights and/or lanterns and intrinsically safe blowers.
- ✓ Eliminate sources of ignition: Do not use doorbells or turn electrical devices on or off. No open flames or running vehicles.
- ✓ **Never** open a **closed** gas valve. Call Superior Energy for assistance.

The safety of Emergency Responders & the Public is top priority during any emergency. Call Superior Energy (SEC) in any emergency involving our equipment & pipelines. For more natural gas safety information contact SEC at 1-

NATURAL GAS FACTS

- ✓ Natural gas is composed mostly of methane, is lighter than air, and will dissipate upward when it is exposed to the open air.
- ✓ Superior's natural gas is distributed through a buried pipeline distribution system under pressures up to 100 psi.
- ✓ Natural gas is highly combustible when it is mixed with air.
- ✓ The natural gas distributed through SEC's pipeline system has an odor similar to rotten eggs.

A potential by product of burning Natural gas is carbon monoxide therefore it is necessary to properly vent gas appliances.

If you have any reason to suspect that our lines have been damaged in anyway or if any inappropriate contact was made with our pipeline facilities whatsoever, immediately call us at **231-362-2520 or (888) 468-2828** and SEC personnel will be dispatched to inspect the line to insure that it has not been damaged.

SEC's Integrity Management Program information is available upon request.

SUPERIOR ENERGY COMPANY, LLC
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