Natural Gas Pipeline Safety Awareness Notice

Natural Gas Emergency Phone Number is 888-468-2828

Planning on Digging? Call Miss Dig at 811 or 800-482-7171

After we receive the notice from Miss Dig, Superior Energy Company (SEC) will mark the location of its lines **at no charge to the caller**. SEC is required by Pipeline Safety Regulations to notify you in writing regarding information about SEC's pipeline Damage Prevention Program and the underground natural gas piping that is black or yellow in color and made up of polyethylene (composite plastic) that delivers natural gas to homes, business, and other buildings throughout the area.

At least 3 days before digging on or near your property including doing even routine jobs such as planting shrubs or trees, replacing a mailbox post, or installing a fence or deck, **notify the MISS DIG system at 811 or 800-482-7171.** SEC personnel will then mark the specific location of our gas lines by placing yellow flags and/or yellow paint so that the lines can be located with hand digging methods prior to using power equipment.

If there is any doubt regarding the location of a gas line please call SEC **888-468-2828** and we will dispatch personnel, at no cost, to assist you in locating our lines. If you have any questions or would like any further information, please call **231-362-2520**.

If there is contact with a buried gas line and you have any reason to suspect it has been damaged please contact us immediately at 888-468-2828.

PIPELINE MARKERS

Natural Gas Pipeline markers are typically located at road crossings, railroads, waterway crossings, and at regular intervals in less developed areas. The yellow fiberglass markers are approximately 4-5 feet in height and approximately 4" wide. The operator of the pipeline, type of pipeline, and emergency phone number is listed on the sign. SEC's emergency number is 888-468-2828.

The markers indicate the gas line's approximate location but not it's exact location, its depth, or the direction it follows.

Pipeline markers may not be present in some areas. In all instances notify **Miss Dig at 811 or 800-482-7171** at least 3 days prior to excavating in any area where a gas line may be present. Miss Dig will then contact the companies who have buried facilities in the area **at no charge to the caller.**

NATURAL GAS FACTS

- Natural gas is composed mostly of methane, which is lighter than air, and will dissipate upward when it is exposed to the open air.
- Superior's natural gas is distributed through a buried pipeline distribution system under pressure up to 100 psi.
- Natural gas is highly combustible when it is mixed with air.
- The natural gas distributed through SEC's pipeline system has an odor similar to rotten eggs.
- A potential by product of burning Natural gas is carbon monoxide therefore it is necessary to properly vent gas appliances.

Since natural gas can be highly combustible when mixed with air **it is critically important that a suspected natural gas leak or other potential emergency be reported to Superior Energy Company immediately at 888-468-2828.** A service person or crew will be dispatched immediately to investigate all suspected leaks and or natural gas emergencies.

GAS LEAKS

If a natural gas leak is suspected follow the steps below:

- **Vacate the premises or area immediately where a natural gas leak is suspected!**
- **Do not turn on or off any electrical switches!** This includes the phone as sparks may ignite the gas leak.
- **Do not attempt to locate the leak yourself!** Call our toll-free number from a remote location immediately 888-468-2828.
- **Do not attempt to shut off or turn on any appliances or start any vehicles parked in the area!**
- **If a fire exists, contact 911 from a remote location!**
- **DO NOT ATTEMP TO PUT OUT THE FIRE!** Burning gas will not explode.
- **Do not re-enter the building or return to the area until SEC personnel informs you it is safe to do so.**

EARLY RECOGNITION OF A GAS ODOR AND PROPER RESPONSE CAN PREVENT A NATURAL GAS EMERGENCY

NATURAL GAS HAZARDS

Fire, Explosion, and or Asphyxiation (natural gas displaces oxygen in unventilated places) can be cause by; rupturing, nicking, or puncturing a gas line, uncontrolled escaping gas, under or overpressure in the gas system, equipment failure, human error, natural disasters such as floods, tornadoes and earthquakes, heavy ice on meters and regulators, fire or explosion near or involving a pipeline facility, collapsed buildings that break or damage gas pipelines, water line breaks that stress roadways and pavement thereby weakening gas pipelines, and civil disturbances such as riots. **Please report ice build-up on or above meters.**

Report any suspicious activities on or near SEC Pipelines to SEC at 888-468-2828- or 231-362-2520. Reporting suspicious activities is a proactive way to prevent damage to the pipeline system.

For more information please visit secnaturalgas.com or call SEC at 888-468-2828 or 231-362-2520

SEC
SUPERIOR ENERGY COMPANY, LLC.
11690 Chippewa Hwy
Bear Lake, MI 49614

PRSRT STD
ECRWSS
US POSTAGE
PAID
EDDM RETAIL

LOCAL POSTAL CUSTOMER

(888)468-2828
TOLL FREE EMERGENCY PHONE
DAMAGE PREVENTION PROGRAM NOTICE

The purpose of this notice is to inform you about our Damage Prevention Program and the methods to avoid conflict with our buried natural gas mains and services located throughout the Manistee county area. These buried lines supply natural gas service to most of the homes, business, government buildings (including schools) and churches in the area.

The main lines range in size from 6" down to 1 ¼" in diameter and generally run parallel to roads. Individual service lines range in size from 2" down to ½" in diameter and run from the road up to the building.

Signs of a Natural Gas Release include

- Dirt blowing in the air
- Mud/water bubbling up
- Frozen area on ground
- Dead vegetation

- Rotten egg smell

- Hissing Noise
- Bubbling
- Dripping

Partial List of Potential Ignition Source

- Static Electricity
- Metal to Metal Contact
- Pilot Lights
- Matches/smoking
- Sparks from telephones
- Electric Switches
- Electric Motors
- Overhead Wires
- Garage Door Openers
- Firearms
- Photography Equipment
- Remote vehicle starters/door locks
- Starters on vehicles
- Communications Devices
- Engines

If a Leak Occurs You Should

- Evacuate the area.
- Eliminate ignition sources.
- Keep others away from area.
- Call SEC at **888-468-2828**
- Make calls from a safe area.
- If the event involves fire **contact 911**

DO NOT attempt to extinguish a natural gas fire as unburned natural gas can accumulate & cause an explosion.

1. Contact us to obtain specific information about our Damage Prevention & Safety Awareness Program. Our phone number is **231-362-2520**.
2. **Planning on digging? Remember to Notify Miss Dig 72 hours prior to digging at 811 or 800-482-7171.**
3. **If you have any reason to suspect that our lines have been damaged in any way or if any inappropriate contact has been made with our pipeline facilities whatsoever, immediately call us at 231-362-2520 or 888-468-2828 and SEC personnel will be dispatched to inspect the line to ensure that it has not been damaged.**
4. Pipeline markers may be present indicating the presence of a natural gas line. These markers are typically round or flat, fiberglass or plastic yellow posts approximately 4-5 ft. high and approximately 4" wide. These markers do not show the location of the lines. Their purpose is to indicate that the lines are in the general area.